**Post-Implementation Review (PIR) Report**

**Purpose**: Objectively evaluate the project outcomes, benefits realization, and long-term impact.

**Sections**:

* **Project Summary**: Timeline, scope, budget, and team
* **Benefit Realization**:
  + Throughput increased by 77.8%
  + Data consumption up 19% QoQ
  + NPS +22 points
* **Sustainability Assessment**:
  + ML model retraining successfully scheduled every 45 days
  + SLA violations reduced by 41%
* **Stakeholder Feedback Summary**:
  + Technical: “Smooth OSS migration, minimal fallback needed”
  + Commercial: “Stronger retention in urban prepaid segment”
* **Improvement Recommendations**:
  + Invest more in regression testing environment
  + Pre-configure fallback playbooks for rapid incident rollback

**Format**: PDF or slide deck for executive review